



INFORMATION UPDATE FOR WHOLESALE CUSTOMERS

http://www.seattle.gov/util/About_SPU/News/Newsletters/index.asp

Seattle Water Supply Indicators

December 12, 2007

Water Storage	
Reservoir Inflows	
Snowpack	
Customer Use	
Overall	
Good Fair Poor	

For more information, visit www.savingwater.org

Taste and Odor

The taste and odor panel is still meeting weekly. Samples are rated on a scale from 1 to 9, with 1 representing the best and 9 representing the worst. The taste and odor flavor rating assessment (FRA) for the Cedar supply (Lake Youngs treated) sample in November was 1.9. The Tolt supply result was 1.5. If you would like to receive a bi-weekly update of the taste and odor panel results, please e-mail Moya Joubert at moya.joubert@seattle.gov.

Total Coliform Rule

Each purveyor participating in the Regional Total Coliform Rule Monitoring Program with Seattle should have received an annual form regarding population and sources. Please be sure to return this form by December 15th so that we can update our routes and submit the information to DOH by the end of the year.

SPU CONTACT: Wylie Harper, 206 684-7880 or Lynn Kirby, 206 684-0216



Water Quality Technical Forum Report

Chlorine Residual and Coliform Data

There were no positive coliform samples from the purveyor area during November 2007. Average chlorine residual concentrations in the purveyor distribution systems ranged from 0.71 to 1.33 mg/L, with an overall average of 0.94 mg/L. The chlorine residual targets at both the Tolt Treatment Facility and Cedar Water Treatment Facility are now at 1.5 mg/L. The number of samples with chlorine less than 0.2 mg/L was 22 in November (out of 814 samples).



Conservation Technical Forum

On the web at <http://www.savingwater.org>

RESIDENTIAL INDOOR

WaterSense Toilet Promotion Events Held

Three successful events were held in December to introduce and build confidence in the new WaterSense labeled toilets. The US Environmental Protection Agency (EPA) created the WaterSense label to help consumers and the plumbing community identify products that meet the



program's water-efficiency and performance criteria. On December 6th, the SWP hosted an event at Ferguson Plumbing Distributor that attracted more than 50 plumbers. While surveys collected at the event have not been fully tallied yet, it appeared that close to half the attendees were not interested in trying a new product, and close to half were willing to give them a try with future clients.

On December 7, the SWP hosted "The Great Flush Off", inviting the media (print and video) to come see and test the performance of the next generation of efficient toilets. KIRO and KOMO attended, and an article appeared in the December 10 Seattle Post-Intelligencer. Ben Grumbles, Assistant Administrator for Water of the EPA, also attended and spoke about the WaterSense program and lauded Al Dietemann of SPU for winning a 2007 EPA Water Efficiency Leader award.

The new toilets were also on display at the Trends Trade Show on December 11, 2007 at the Convention Center in Seattle. This trade show targets the multifamily sector, and attracts more than 1,000 property owners and managers each year. The SWP booth was well attended, with people taking the time to test-flush the toilets and making positive comments about the new models.

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RESIDENTIAL and COMMERCIAL LANDSCAPE Regional Survey Analysis Completed

The final report on the 2006 Residential Water Conservation Benchmarking Survey and Attribution/Consumption Analysis is now complete. Staff are turning toward implementation of the findings. An initial step will be to update the conservation "why" messaging to include issues of importance to both utilities and

customers, such as climate change. SPU staff will consult with the Conservation Technical Forum on proposed changes. The final report will be sent to wholesale customers the first week of December.

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Planning Underway for 2008 Right Plant/ Right Place Campaign



SPU staff are working with the four pilot nurseries (Swanson's, Molbak's, Furney's and Sky) to determine which elements of 2007's

program will continue into 2008. So far, partners are suggesting that the program should go year-round, with a coupon-related discount in the fall. Spring Savvy Gardener classes will again support the campaign in 2008 as they did in 2007. Class topics and logistics should be set by the end of 2007.

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Irrigation Contractor Training and Vendor Fair Held

During the last week of November, the Saving Water Partnership and the Washington Irrigation Contractors Association (WICA) co-sponsored a week of training events for irrigation professionals. The trainings included free classes in simplified



sprinkler scheduling and irrigation system maintenance and repair. The Spanish-language sessions were especially popular, with at least 30 attendees.

For the first time, the SWP also offered a day of technical trainings on smart controllers (weather or soil moisture based controllers that automatically adjust with changes in the weather). Smart controllers are increasing in popularity, but

they can be more complicated to program than traditional sprinkler controllers. In order to make sure that contractors know how to properly install and program them, the SWP brought in manufacturers of eight different smart controllers to give two-hour, hands-on trainings on their products. At least 40 irrigation professionals attended these technical sessions. The week's

events also included a water conservation vendor fair and professional development courses in electrical troubleshooting and jobsite hydraulics. In addition to irrigation contractors, participants included on-site maintenance staff from several large institutions.

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